

Slovenija Slabonik

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WORK EXPERIENCE

Convention Guide

Epcot, Walt Disney World Resort, Lake Buena Vista, FL

May 2024 – Present

- Assist with loading 1000+ guests per show into the American Gardens Theater safely and efficiently
- Check in and greet VIP and celebrity guests with professional demeanor for exclusive seating

Marketing Intern

Evermore Orlando Resort, Orlando, FL

January 2024 – July 2024

Reference: Eric Astacio - Marketing Manager: (407)-239-1908, eastacio@evermoreresort.com

- Designed 2 food and beverage menus, a coloring book and an anniversary card through Adobe Illustrator
- Partnered with Marketing Manager to prepare, copy edit, and finalize marketing materials
- Assisted with the coordination and facilitation of 4 photoshoots, media shoots and video shoots
- Edited 100+ photos on Adobe Photoshop for digital image asset and organization on resort website
- Tracked accurate inventory of marketing supplies and updated department spreadsheet
- Assists with event planning tasks including preparing gift bags for guests, clients, and VIPs

Seater – Food and Beverage Table Service

Whispering Canyon Café, Disney's Wilderness Lodge, Walt Disney World Resort, Lake Buena Vista, FL

August 2020 – May 2024

- Trained and mentored new Cast Members in Host/Hostess, Assignor, and General Teller roles
- Paid out servers as the General Teller with the responsibility of \$5000 cash drawer
- Coordinated dining reservations for 400+ daily guests and checked guests in for fun dining experience
- Assisted with the management of restaurant financials by processing daily revenue through Matra
- Ensured knowledge of restaurant menu and allergy procedures for guests dining needs

Marketing Intern

Central Florida Community Arts (CFCArts), Orlando, FL

January 2022 – May 2022

- Supported Marketing Manager in the development of marketing plans for 6 productions in 2022
- Designed weekly social media content on Canva for Facebook (18k+ followers) and Instagram (6k+ followers)
- Photographed and videotaped 2 productions for social media content with DSLR camera
- Updated event webpages on WordPress for 18 productions in 2022
- Ideated and wrote marketing copy to advertise productions on Facebook, Instagram, and Twitter
- Collaborated with Marketing Manager to post social media content on Hootsuite for specific markets

Resort Concierge and Runner

Disney's All-Star Music Resort, Walt Disney World, Lake Buena Vista, FL

January 2018 – August 2020

- Utilized proper recovery by supporting 200+ daily guests with resort operations and concerns
- Partnered with teams daily including Housekeeping, Merchandise, Park Operations and Food & Beverage
- Assisted 200+ guests daily with check in/check out procedures via Walt Disney World LILO management system, CastApp, Language Bank Interpretation Assistance and My Disney Experience App
- Sold theme park tickets, special event tickets and booked dining reservations to guests via LILO management system and a la carte management system

PROFICIENCIES

Adobe Illustrator	Adobe Lightroom	Microsoft Excel	Photography
Adobe InDesign	Adobe Premiere Rush	Microsoft PowerPoint	Social Media Marketing
Adobe Photoshop	alacarte	Matra	WordPress

EDUCATION

Graphic Design and Media Arts – Bachelor of Fine Arts

Graduated 2022 | GPA: 4.0 | Disney Aspire Program | Southern New Hampshire University – Manchester, NH

Tourism and Hospitality Management – Bachelor of Science

Graduated 2016 | Founding Secretary of STHM Event Planning Association | Temple University – Philadelphia, PA